



**Business:** \_\_\_\_\_

**Customer name:** \_\_\_\_\_

**GENERAL INFORMATION:**

How long have you done business with the business?

- Less than 1year.
- 1-5 years
- 5-10years
- 10+ years

How would you rate the company on a scale of 1-10?

Have you experienced any problems/issues?

- NO
- YES

If yes what was the problem(s)?

Would you recommend to your close friend?

- YES
- NO

If no why?

**GUARANTEES:**

To be featured on Trustedsaskatoon.com businesses are required to uphold 5 Trusted Guarantees, which are:

- Provide the service and quality promised.
- Complete the job on time.
- Charge the price quoted with NO surprises.
- Communicate honestly and be responsive to customer needs.
- Resolve any issues with customer satisfaction in mind.

With that in mind, from your experience with this company do you believe that they qualify to be on trustedaskatoon.com?

- YES
- NO

**TESTIMONIAL:**

Would you allow us to use your comments about this business on Trustedsaskatoon.com as a testimonial recommendation to other members of the public?

- YES
- NO

If Yes may we use your full name or would you prefer for example 'Mrs A from Saskatoon.'?

\_\_\_\_\_

**ADDITIONAL COMMENTS:**

\_\_\_\_\_  
\_\_\_\_\_

*Thank you for your participation!*